



Volkswagen Used Vehicle Warranty Key Benefits & Exclusions



What is Covered?

This Policy covers the reasonable costs of the repair or the replacement of components of your Vehicle, required as a result of it suffering a sudden and unforeseen mechanical or electrical breakdown in New Zealand.

The policy can only be transferred under certain circumstances, as approved by Provident Insurance.

Key Benefits

(Please refer to the Policy Booklet for full details)

Claim Limits	Volkswagen Used Vehicles, up to 10-years old or 150,000kms have a \$10,000 claim limit.
Period of Cover	Cover available for 12-, 24-, or 36-month terms.
Excess	A \$350 excess applies to each and every unrelated claim when all servicing and maintenance has been carried out by an Authorised Volkswagen Dealer/Service Agent within the recommended service schedule, otherwise a \$500 excess applies. The excess is shown on your Registration Certificate.
Special Benefits	\$120 per day cover for one of either rental car hire, or accommodation in the event your vehicle breaks down more than 100kms from your home and the time taken to repair your vehicle exceeds 24-hours (limited to \$360).
Emergency Breakdown	Towing your vehicle to an Authorised Repair Facility if the cause of breakdown is covered under this policy and the vehicle is unable to be driven.
Roadside Assistance	Roadside Assistance 7-days a week/24-hours a day.

Key Exclusions

(Please refer to the "What is not Covered" section of the Policy Booklet for the full list of exclusions)

- Certain vehicle components are not covered under this policy.
- Vehicles used as a rental, courier or goods delivery, driver instruction/tuition or for carrying fare paying passengers.
- Other general exclusions apply, as noted in the Policy Booklet.
- Faults and conditions pre-existing at the time the policy is purchased.

General Conditions

(Please refer to the Policy Booklet for full details)

- Your vehicle must be serviced in accordance with the servicing requirements stated in the Policy Booklet and is a condition of this policy for both cover types and all vehicle types.
- There is no limit on the number of times you can claim during the period of cover.
- In the event of a claim, please follow the procedure stated in the "Where to have used vehicle warranty repairs carried out" section of the Policy Booklet.

The purchase of this policy is optional and if purchased comes with a 14-day cooling off period. This document is a summary of cover only, please refer to the Policy Booklet for the full terms and conditions.